



Customer Service Advisor

By John Deere

We Highly Recommended you review all of the information before proceeding to the Web links.

Here's what's included

- One (1) year license (provides web access and downloaded application (requires installation) – One license enables up to four (4) MyJohnDeere.com usernames to be activated
- Construction & Forestry Data USB contains data files that enable a customer to connect to a machine
- Four (4) hours of local John Deere dealer technical support for onboarding and installation. See your local dealer for a demonstration of Customer Service ADVISOR to experience the functionality of the digital tool prior to purchase.

Links to Important information:

Customer Resources

Need help? After you have completed your activation, please reference the links below for assistance with setup and additional useful information.

Requirements for your Laptop: [Customer Service ADVISOR Hardware Requirements](#)

Link to Installation: [Download & Installation Instructions](#)

Link to: [Account Setup & Activation](#)

How to: [Create a MyJohnDeere Username for Customer Service ADVISOR Video](#)

The How To: [Customer Service ADVISOR Installation Video](#)

Notes to Remember

*Machine Interface Kit (SPRSA5023) is purchased separately and is required to connect to machines for machine connectivity and diagnostics.

*Your computer must meet hardware requirements (refer to the previous Links) to support the installed application.

*Browser Recommendations – Google Chrome and Microsoft Edge

Reference the Account Set up and Activation Resource (refer to the previous Links) for more information.

* John Deere will provide your purchase information to the John Deere dealer closest to your location. The dealer will contact you about the dealer support included with your purchase.

*Customer Service ADVISOR Resource Page (refer to the previous Links)

*This product is not refundable and nonreturnable.

The Website To Order Customer Service Advisor

This link will take you directly to the John Deere Store where you can purchase John Deere's Customer version of Service Advisor

[Customer Service Advisor](#)

Add the following items to your Cart

One only:

John Deere Customer Service ADVISOR™

Construction & Forestry Equipment Web and Downloaded Applications

One-year license and data (Year 1)

One Only:

v3 Bluetooth Machine Interface Kit



JOHN DEERE CUSTOMER SERVICE ADVISOR™
Construction & Forestry Equipment
Web and Downloaded Applications
One-year license and data (Year 1)
SPRSA20212CF

John Deere Customer Service ADVISOR™ Construction & Forestry Equipment Web and Downloaded Applications One-year license and data (Year 1)
Product ID: SPRSA20212CF
\$3,160.00

1 - One-year license and data (Year 1)



v3 Basic Machine Interface Kit
Product ID: SPRSA5023
\$1,376.93

2 - Machine Interface Kit (Required)

Then Proceed to Checkout

Make sure to record your order number for the activation setup.

You can add up to four separate usernames at